

Navigating the evolving landscape of financial crime

March 2025

FOR PROFESSIONAL ADVISERS ONLY



Learning objectives



Understand the evolving landscape of cyber security



Recognise the risks AI poses for cybersecurity and financial crime



Understand the importance of third-party due diligence in protecting clients' assets

The evolving landscape of cybersecurity





Cybercrime Expected To Skyrocket

Estimated annual cost of cybercrime worldwide (in trillion U.S. dollars)



As of Sep. 2023. Data shown is using current exchange rates.

Source: Statista Market Insights









Cyber threat landscape

1.5M

Business in the UK were hit with Cyber Crime in 2023 (1)

50%

of businesses identified a Cyber Breach or Cyber Attack in the UK. (4) 85%

of Cyber Security professionals attribute the rise in Cyber Attacks to bad actors using generative Al (2)

95%

of Cyber Security incidents are a result of human error (5)

94%

of malware is delivered via email₍₃₎

86%

of Cyber Attacks use stolen credentials.(6)

Source:

- 1. https://www.infosecurity-magazine.com/news/uk-businesses-31bn-security/
- 2. https://www.cfo.com/news/cybersecurity-attacks-generative-ai-security-ransom/692176
- 3. https://www.guardsite.com/datasheets/Email-Protection.pdf
- 4. https://www.gov.uk/government/statistics/cyber-security-breaches-survey-2024
- 5. https://www3.weforum.org/docs/WEF The Global Risks Report 2022.pdf
- 6. https://nordpass.com/passkeys/

Investment fraud









City of London Police reveals more than £612 million was lost to investment fraud in the UK last year

Fraud

Press releases

O Published: 09:24 08/04/2024

People aged 55 or over are more likely to be targeted by investment fraud, new figures show.

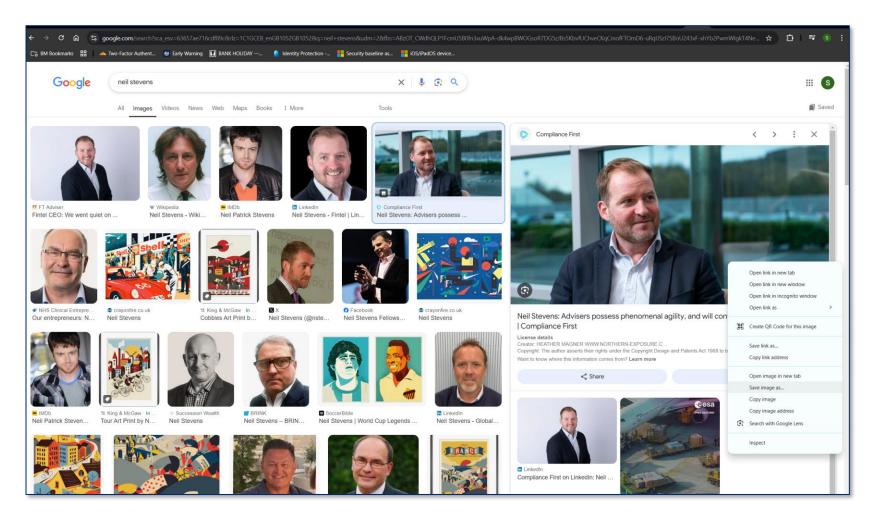
The data from Action Fraud, the national fraud and cyber crime reporting service, revealed the soaring rate of investment fraud in the last year, with a reported £612,208,663 in losses.

- People aged 55+ more likely to be targeted
- Investment fraud is when criminals contact people out of the blue and convince them to invest in schemes or products that are worthless or do not exist. E.g. foreign exchange, gold and valuable metals, time-shares overseas and cryptocurrency.
- 30,130 reports of UK investment fraud in 2023 £25,110 average loss per victim
- One victim lost £11.9 million.
- As the victim's age increases, so does the loss amount. In the 55-64 age range alone, over **£133 million** in losses was recorded



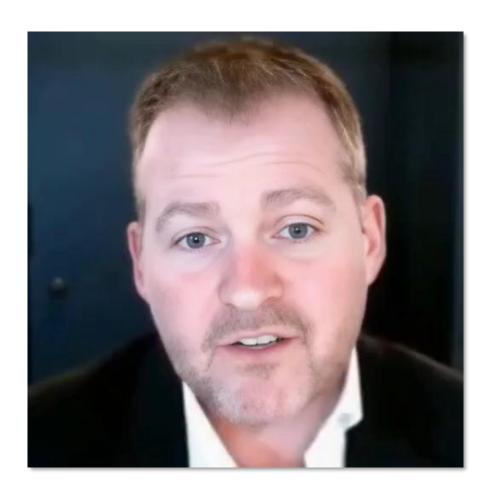
It's never been easier to create deepfake videos

All your need is a photo of the target...



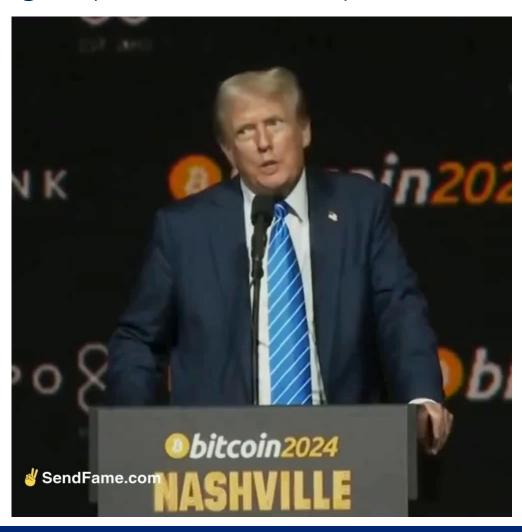
A word from Neil Stevens

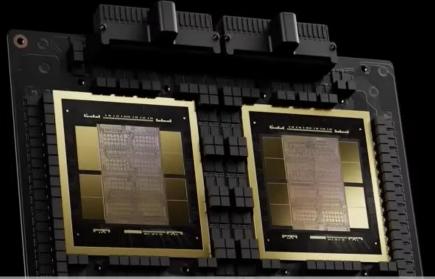
Free tools are enabling the possibilities of deep fakes



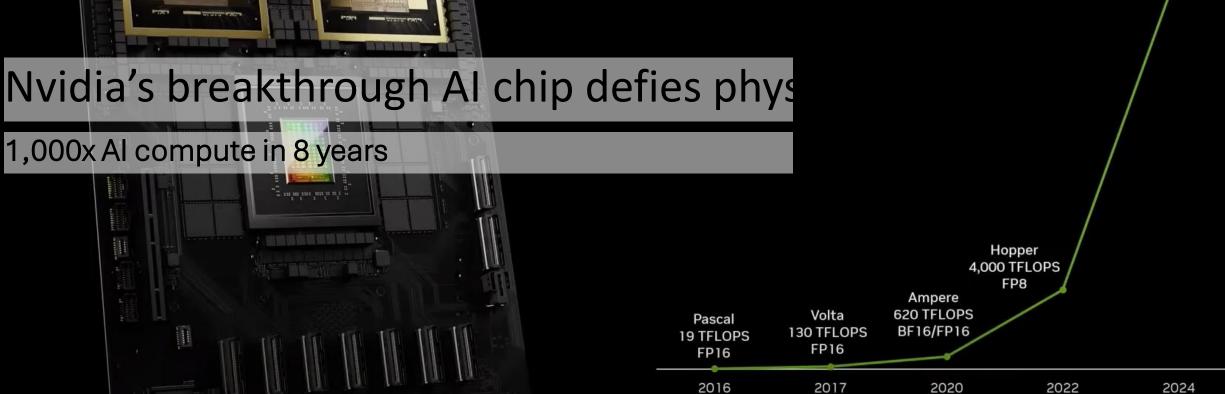
A word from Donald Trump

Free tools are enabling the possibilities of deep fakes





1000X AI Compute in 8 Years





Blackwell 20,000 TFLOPS FP4

The end of voice authentication OpenAI deems its voice cloning tool too

 Phasing out as a security measure for accessing bank accounts and other sensitive information.

 Minimising the risk of damaging misinformation.

risky for general release

Delaying the Voice Engine technology rollout minimises the potential for misinformation in an important global election year

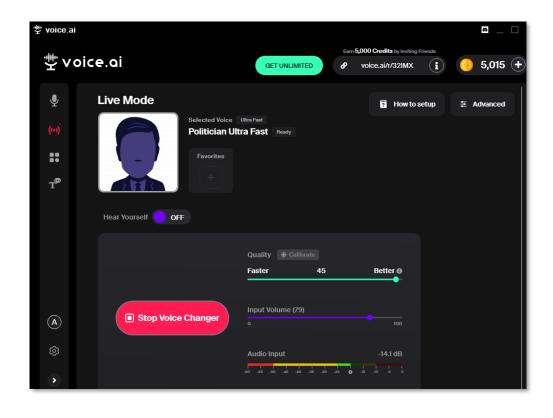


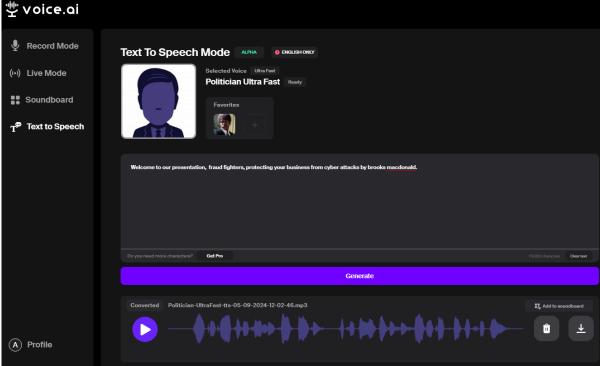
□ The company says it will 'make a more informed decision' about deploying its Voice Engine technology at scale after further testing. Photograph: Costfoto/NurPhoto/Rex/Shutterstock

A new tool from OpenAI that can generate a convincing clone of anyone's voice using just 15 seconds of recorded audio has been deemed too risky for general release, as the AI lab seeks to minimise the threat of damaging misinformation in a global year of elections.

Greater power in voice AI tools

Ability to clone anyone's voice in 15 seconds





Apps Supported By Voice Al









Discord

Skype

Whatsapp

Zoom



FORTNITE





World of Warcraft

Fortnite

PUBG

League of Legends



Google Meet



Among Us





Minecraft

Viber



TeamSpeak



Twitch



OBS Studio



Messenger



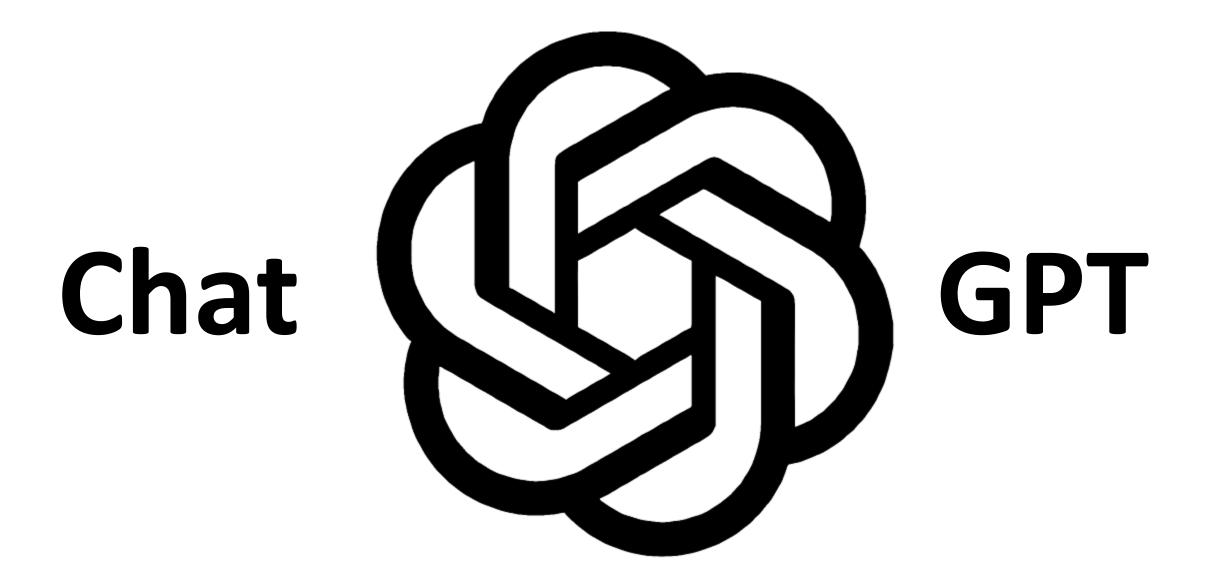




Integration with everyday applications

The risks Al poses for cybersecurity and financial crime





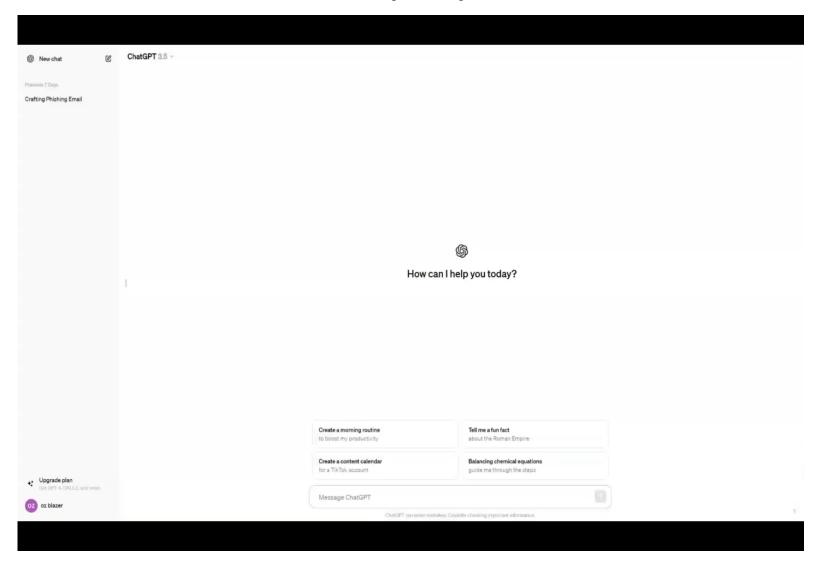
Implications of AI on cybersecurity





Source: The Guardian (https://www.theguardian.com/technology/2024/jan/24/ai-scam-emails-uk-cybersecurity-agency-phishing, https://www.theguardian.com/world/2024/feb/05/hong-kong-company-deepfake-video-conference-call-scam)

Using Chat GPT for malicious purposes

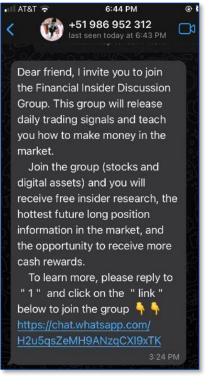


Intel gathering phishing emails

An attempt to start conversation with employees



I'm unable to speak over the phone due to a serious throat pain caused by laryngitis. Hope this finds you well. Please let me know when you get this, I'd like to ask you for a favour.



Happy to hear from you. I am sorry for bothering you with this mail, I need to get an Apple gift card for my friend, it's her birthday today and I promised to get it for her, but I can't do this now because I'm currently in the hospital. I have Arthritis in the knee and ankle and all my effort purchasing it online proved aborted.

Can you please get it from any store around you or online?. Kindly let me know if you can handle this.

Kind regards Peter

Hello Daniel,

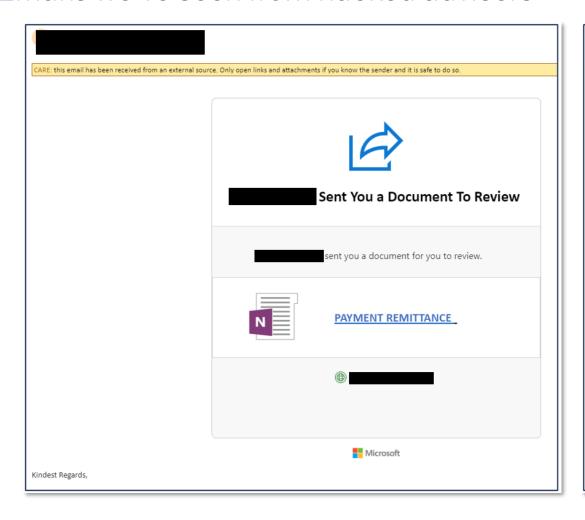
I would like you to perform a confidential task for me urgently, send me your WhatsApp number .

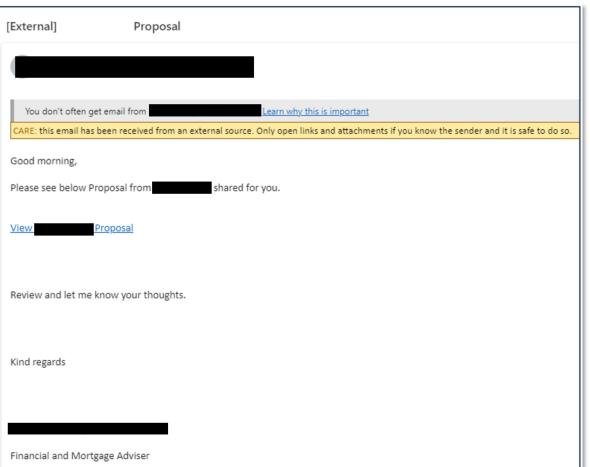
Kind Regards.

Martin

Financial advisers are no exception

Emails we've seen from hacked advisers



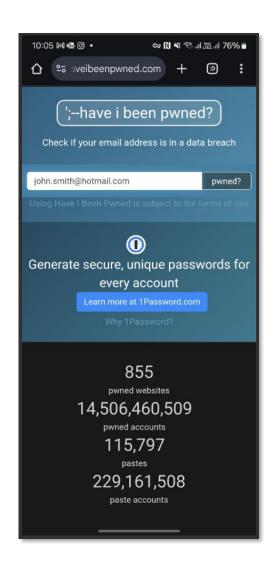


Is your data in breach?

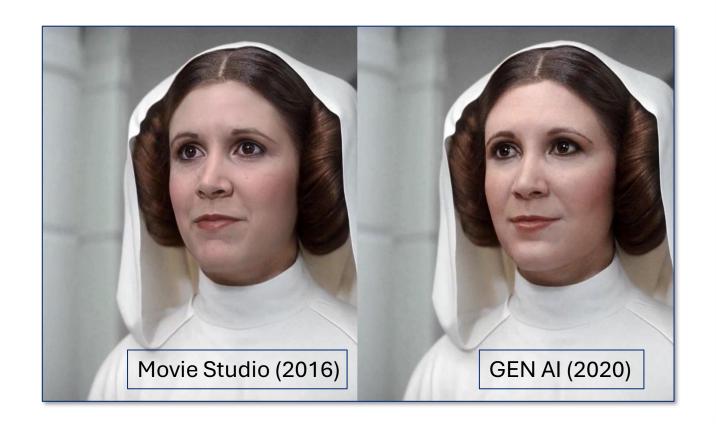
 Have you ever checked to see if your email address has been in a data breach?

• Scan the QR code to check for yourself...



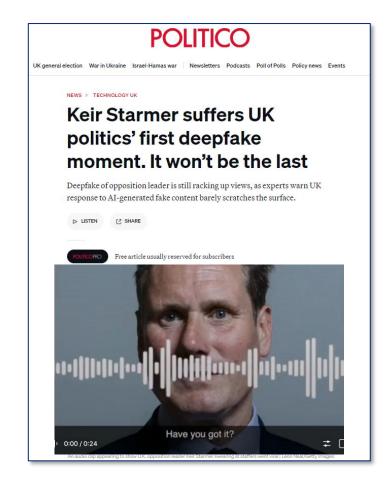


Increase in home PC power





Deepfake in audio in politics





Source: The BBC (https://www.bbc.co.uk/news/world-us-canada-68064247) and Politico (https://www.politico.eu/article/uk-keir-starmer-labour-party-deepfake-ai-politics-elections)

Manipulated videos of global leaders

Use of deepfake for political gain



Manipulated videos of trusted individuals

Use of deepfake for monetary gain

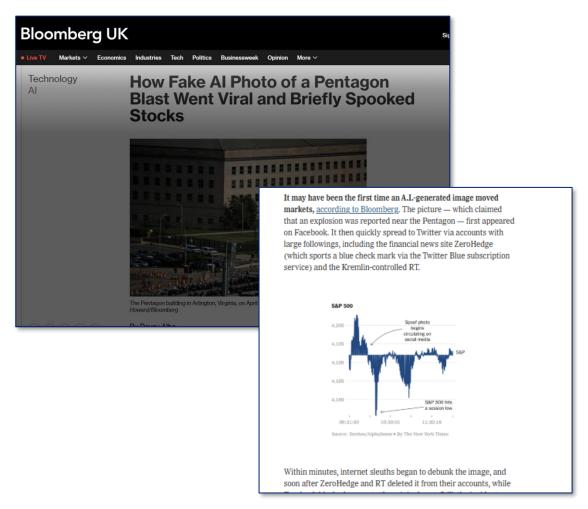


Source: Good Morning Britain, 2023

Impact of deepfakes on markets

Fake news, real market drop

- The potential for AI to exploit the "fragility" of the financial systems.
- The need for regulatory oversight to audit and, when necessary, restrict systems that go beyond a certain level of capability.



Source: The BBC (https://www.bbc.co.uk/news/world-us-canada-68064247) and Politico (https://www.politico.eu/article/uk-keir-starmer-labour-party-deepfake-ai-politics-elections)

Future of fraud forecast

5 emerging fraud risks for business and consumers

Generative AI accelerates DIY fraud Branches are cool again

Retailers hit with empty returns

Synthetic identity fraud will surge

Fraudsters
expand into
cause-related
and investment
deception

Experian suggests consumers and businesses watch out for these five fraud threats in 2024:





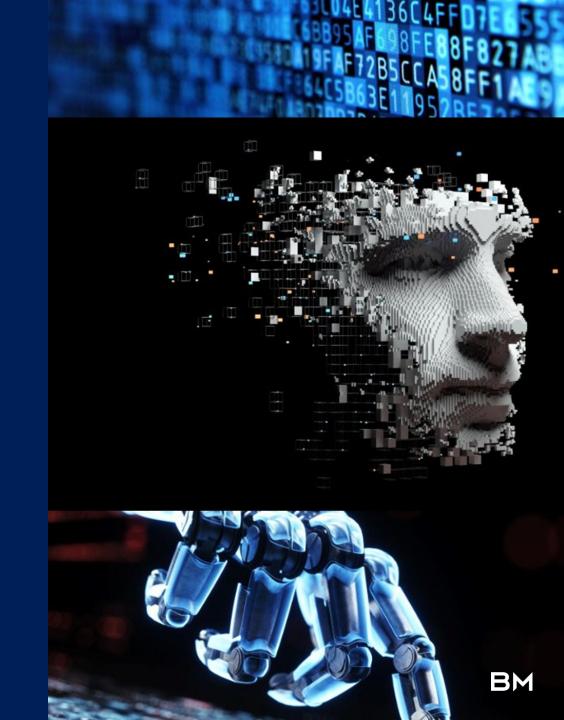






Source: Experian, 2024

The importance of third-party due diligence in protecting client assets



Why is third-party & vendor due diligence is crucial?

Morgan

Stanley

Morgan Stanley hit with \$60m penalty for failing to properly decommission old kit hosting 'wealth management' data

Banking giant rapped over management of two US bit barns

Matthew Hughes

Tue 13 Oct 2020 // 14:44 UTC

Banking giant Morgan Stanley has been ordered to pay a \$60m civil penalty over allegations it failed to properly decommission hardware from two of its US data centres in 2016.

These included lapses in subcontracting the work to third parties, and a failure to keep an inventory of customer data stored on obsolete hardware.





Is advertising that you process sensitive data a good idea?



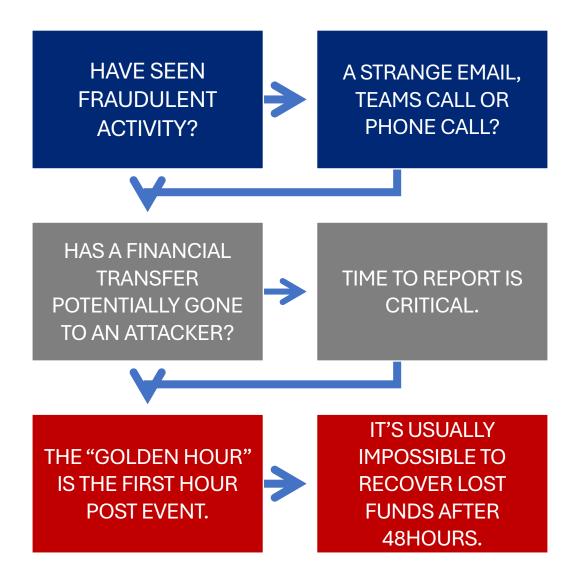
About Us Who We Work With Services Careers News and Insights

Defence

Transforming highly secure financial services across the Ministry of Defence (MOD).

SSCL plays a central role in delivering the MOD's vision to transform core payroll, HR and pension services for 230,000 military personal and reservists and 2 million veterans.

Reporting fraud



Drivers of vulnerability

Health



- Physical disability
- Severe or long-term illness
- Poor mental health
- Addiction
- Low mental capacity or cognitive impairment

Life events



- Caring responsibilities
- Bereavement
- Relationship breakdown
- Domestic abuse
- People with nonstandard requirements such as people with convictions, care leavers, refugees
- Retirement

Resilience



- Low or erratic income
- Over indebtedness
- Low emotional resilience

Capability



- Low knowledge or confidence in managing finances
- Poor literacy or numeracy skills
- Poor or non-existent digital skills
- Learning impairments
- No or low access to help or support

Your role in this...

Complete DD on the firms that you're working with

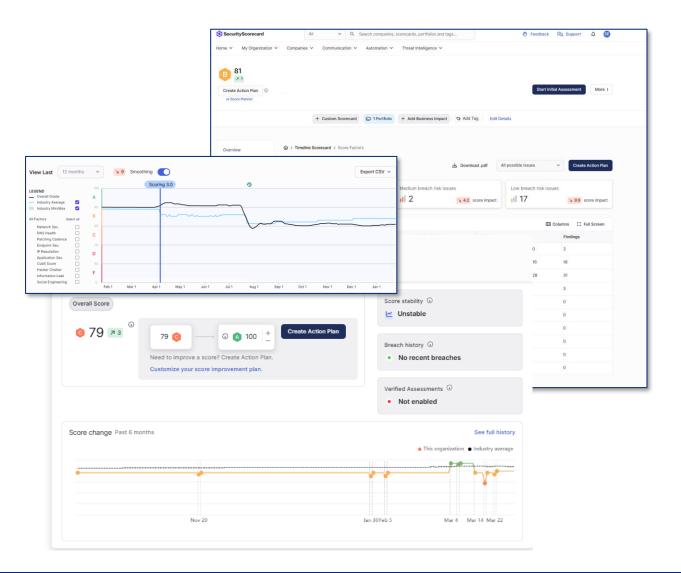
Reliance on others – Client data, security

Agent as client – platform due diligence PI /business risk

Document process – governance and oversight

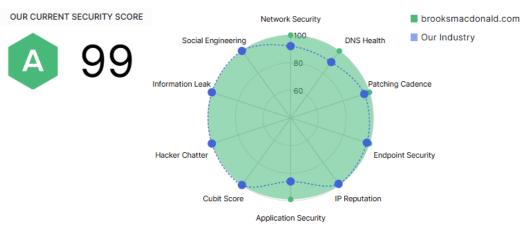
Immediately report suspicious emails

Cybersecurity and due diligence



Board Summary for brooksmacdonald.com

Prepared on Apr 01, 2025





Trust in your partners and providers





Why this matters?

Consequences of a successful attack

REPUTATIONAL DAMAGE

OPERATIONAL DISRUPTION

FINANCIAL LOSSES

LEGAL AND REGULATORY PROBLEMS

CUSTOMER LOSS/DISTRUST

CLEANUP COSTS



Learning outcomes



Understand the evolving landscape of cyber security



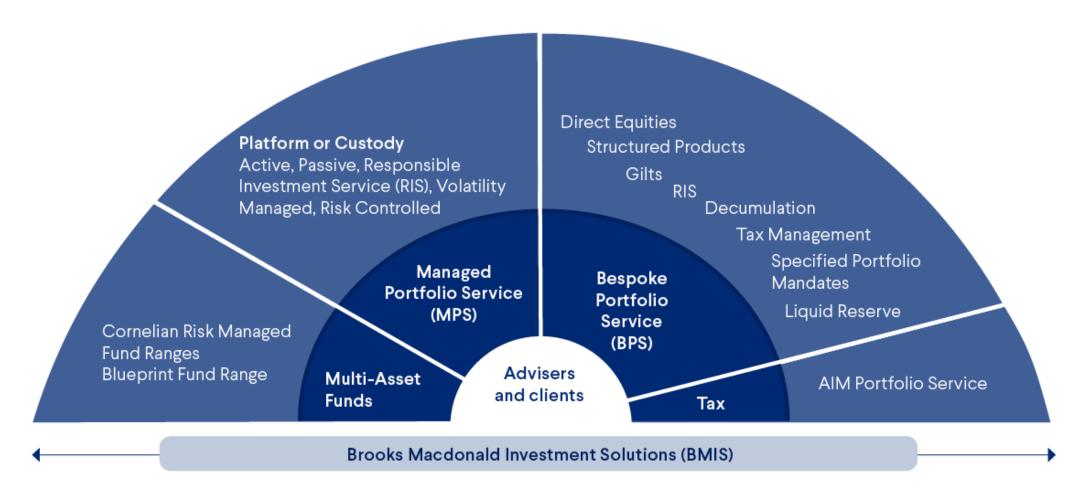
Recognise the risks AI poses for cybersecurity and financial crime

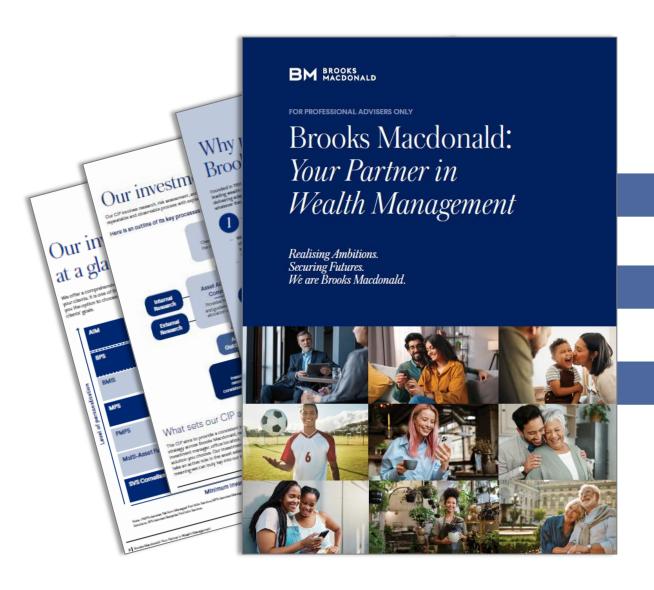


Understand the importance of third-party due diligence in protecting clients' assets

Depth and breadth

Compelling solutions built from demonstrable expertise





Adviser led

Independent, financial strength

Market leadership pioneering solutions for advisers

Important information

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